

# ONLINE RETURNS

Thank you for shopping at [www.designletters.dk](http://www.designletters.dk). We hope you are satisfied with your product(s).

If you have changed your mind please feel free to return your items - please fill out the form below in order to exchange your product(s).

If you wish to return or exchange an item(s):

- Please read our online returns and exchanges policy on [www.designletters.dk](http://www.designletters.dk)
- Complete the form below and return with your carefully packaged item(s) within 14 days from the day you received your order.
- Cut the address box out and place on the package - please note this is not a pre-paid return label.

Important information:

- The product(s) must be returned in the original packaging in the same condition in which you received them.
- The cost of return is at your expense
- The returned product(s) is your responsibility until we receive them, we recommend you send the parcel using a delivery service that insures you the value of the products and provide you with a tracking number.
- Please allow us up to 14 days for us to process your refund

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone no.: \_\_\_\_\_

Order no.: \_\_\_\_\_

QTY.	PRODUCT	Size/Colour	Return reason
			<input type="checkbox"/> Incorrect product or size ordered
			<input type="checkbox"/> Product no longer needed
			<input type="checkbox"/> Product did not match description on website
			<input type="checkbox"/> Product did not meet my expectations
			<input type="checkbox"/> Incorrect product / size / colour

Address label - Please note this is not a pre paid return label.

From: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Carelog  
Att: DESIGN LETTERS  
Nordlundvej 1  
DK-7330 Brande